

"The future's bright, the future's unite"

## **Quality Policy**

- We depend on our customers and are committed to supplying them with high quality products and services which conform to their requirements. Our aim is always to meet and exceed customer expectations.
- The senior management team are committed to maintaining compliance with all statutory, legislative, and contractual requirements. We will provide an internal environment in which our employees can become fully involved in achieving the company's quality objectives.
- We aim to recruit and train highly motivated competent people. We see our employees as our most important resource. We encourage their full involvement in order to develop their abilities for the benefit of the individual and the company.
- We will manage our planned activities and processes to produce the right product/service at the right time with minimum wastage, while seeking to maximise efficiency. Our individual processes/procedures will be structured into a Quality Management System which meets the requirements for ISO9001:2015.
- We are committed to the continuous improvement of our products and services that we provide and to the effectiveness of our Quality Management System. We will set clear quality objectives and monitor our progress towards their successful achievement.

Quality Policy approved by
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• We will measure our performance in key activities and use the data collected to make informed and effective decisions on how to

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improve our processes.





